Employee-Driven Systems for Safe Behavior: Integrating Behavioral and Statistical Methodologies

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Employee-Driven Systems for Safe Behavior Throughout the reign of Total Quality Management (TQM), the author and his associates pioneered and field-tested a behavior-based approach to continuous safety improvement. Strong on fundamentals, Employee-Driven Systems for Safe Behavior shows how leading companies have applied TQM in safety since the mid-1980s. This book was written for all safety professionals dedicated to accident prevention and presents the methods used by more than 130 companies to achieve continuous improvement in their safety performance. Part One The Safety/Quality Connection provides an overview of the behavioral theory at the foundation of this approach. Part Two Methods for Continuous Improvement in Safety introduces key procedures and instruments of the behavior- based approach to safety, such as the inventory of critical safety-related behaviors, peer-to-peer observation and feedback, and statistical analysis of behavioral data. Part Three Current Issues in Behavior-Based Safety presents issues in behavioral management including ergonomics, employee selection, and incident investigation. Part Four Results and Case Histories profiles case histories of implementations at companies such as Monsanto, Chevron, and PPG Industries, Inc. The material presented in Employee-Driven Systems for Safe Behavior was developed by the author and his colleagues in hundreds of conference and training sessions with safety professionals, managers, and wage-roll personnel from companies across all industries and regions of the U.S. and Canada, and in Australia, Jamaica, and Britain.

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